

How do I become a Sapphire Rewards member?

Visit Reception and speak to one of our friendly staff to complete your Membership Application Form, or download via our website.

How do I move up tiers?

Simply use your membership card when making purchases or gaming at the Club.

How do I know which tier I am in?

Swipe your membership card at any of our kiosks located inside the Club, or ask one of our friendly staff members at Reception.

Where can I spend my Rewards Points?

Enjoy spending your points at our main Bars, Restaurants or at Reception.

What are my Rewards Points worth?

One Reward Point is equal to 1 cent.

Is my tier level affected when I spend my Rewards points?

No, your tier level is based on your points earned in the previous six months.

Do Rewards Points contribute to my tier level calculations?

No, Rewards Points received through promotions, gifts or bonuses do not contribute to your tier level calculation.

When can I go up a tier?

You can move up tiers monthly once you reach the next tier status.

Will I move down a tier?

Tier reviews occur in June and December each year based on your previous six month's status points accumulation.

Will my Rewards Points expire?

Yes, all members Rewards Points will expire 1st July.

Can I opt out of Sapphire Rewards?

Yes, simply see one of our friendly staff to opt-out of all rewards and promotions associated with Sapphire Rewards.

Member Frequently Asked Questions

Sapphire Rewards



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For full terms and conditions of the Sapphire Rewards program please see our friendly Reception staff.

Player Activity Statements available on request.

Help is close at hand - GambleAware.
Gambleaware.nsw.gov.au. 1800 858 858



Sapphire
REWARDS

More for our Members



Sapphire REWARDS

*More for our
Members*

As a member of Sapphire Rewards simply present your membership card when making purchases and gaming play at the Club.

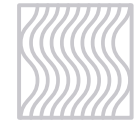
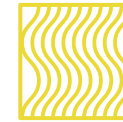
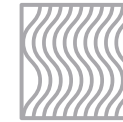
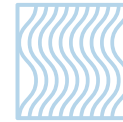
The more you spend, the more points and rewards you can access.

**DOWNLOAD THE
CLUB SAPPHIRE
APP TODAY!**



DON'T MISS OUT!

- Unlimited access to your Membership Profile
- Personalised offers
- Stay informed with details on promotions events & entertainment



SAPPHIRE REWARDS BENEFITS

DIAMOND

PLATINUM

GOLD

SILVER

SAPPHIRE REWARDS BENEFITS	DIAMOND	PLATINUM	GOLD	SILVER
Status Credits (over six months)	30,000+	15,000	2,000	Entry
Earn Reward Points on Food, Beverage, Gaming and KENO	✓	✓	✓	✓
Food & Beverage Pay by Points Discount*	35%	20%	15%	10%
Redeem Reward Points on Food, Beverage & Functions	✓	✓	✓	✓
Access to Member Promotions & Offers	✓	✓	✓	✓
Birthday Gift	7,500 Points	5,000 Points	1,500 Points	500 Points
Birthday Draw Tickets	x10	x6	x4	x2
Kiosk and App Reward	✓	✓	✓	
Redeem Reward Points for Eftpos Cards (min. \$50)	✓	✓	✓	
Daily Visitation Reward Points	200	100	30	
Surprise & Delight	✓	✓	✓	
Gaming Bonus Points	30%	20%	10%	
Daily Complimentary Tea, Coffee or Soft Drink	x5	x3		
Monthly Hospitality Allowance	Up to \$100	Up to \$50		
Christmas Gift	✓	✓		
Selected Complimentary Show Tickets & Events	✓	✓		

*Does not apply to private functions.

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